

## A to Z of Who to see for what

**Abdominal Pain** – Doctor

**Back Pain** - Doctor

**Blood Pressure Monitoring** – Health Care Assistant

**Blood Tests** – Phlebotomist

*Clinics are held daily in the mornings. For warfarin monitoring it is preferred for all samples to be taken between Monday and Thursday. Appointments for blood test MUST have been requested by your doctor or other health care professional. These appointments can be booked on our website.*

**Burns** - Nurse

**Cervical Smears** – Nurse

*Once you receive a reminder letter, make an appointment by contacting reception in the usual way. These need to be booked mid cycle. These appointments can be booked on our website.*

**Chest infections** - Doctor

**Child immunisations** – Nurse

*The Child Health Team will send you an appointment at our Baby Clinic which is held each Thursday afternoon.*

**Colds** – Pharmacist

*Antibiotics are not needed for the common cold as colds are caused by a virus.  
[www.nhs.uk/conditions/antibiotics](http://www.nhs.uk/conditions/antibiotics)*

**Constipation** - Doctor

**Contraception / Family Planning** – Doctor / Nurse

*For repeat prescriptions of the contraceptive pill, please make an appointment with the Nurse. These appointments can be booked on our website.*

**Coughs** – Nurse Practitioner

**Dental Problems** – please book an appointment with your Dentist

**Diabetes Monitoring** - Nurse.

*A blood test must have been done at least one week before.*

**Diarrhoea** - Doctor

**Earache** – Doctor or Nurse Practitioner

**Ear Syringing** – Health Care Assistants.

*Your doctor must have requested this. You must have put oil in your ears for a minimum of 5 days before having them syringed. See [www.nhs.uk/conditions/earwax](http://www.nhs.uk/conditions/earwax).*

**Emergency Contraception** - Nurse

**Eye infection** – Doctor

**Forms, Certificates and Medicals** – Inform the Receptionist. The form must be brought in prior to the appointment.

*Completion of forms, certificates and medicals are not covered under the NHS. You will be charged for these services. Please discuss your requirements with our reception team. Examples are Passport forms, insurance reports, HGV medicals, holiday cancellation forms.*

**General Advice** – Nurse or Doctor

*If you require general advice an appointment may not be necessary. Please ring and ask explain to our Reception staff what the problem is and they will direct you to the most appropriate person.*

**Hay Fever** - Doctor

**Head Injuries** - Doctor

**Head Lice** – Pharmacist / School Nurse

*Please check [www.nhs.uk/conditions/head-lice](http://www.nhs.uk/conditions/head-lice)*

**Headaches** – Doctor

**Insect Bites** – Nurse

**Lacerations** – Nurse

**Rashes** - Nurse

*This includes possible chicken pox, shingles and impetigo*

**Removal of Stitches** – Health Care Assistant

**Sick Certificates** – Doctor

*This can be discussed on the phone with your Doctor.*

**Sore Throat** – Nurse / Pharmacist

*The vast majority of sore throats are viral. Please speak to a Pharmacist*

**Travel Vaccinations** – Nurse

*Please book your appointment at least 6 weeks before you travel, and let the Receptionist know the destination that you are travelling to.*

**Urine Infections** – Nurse Practitioner